

Terms and Conditions for “Registart” Ltd.

Parties and Acceptance

These Terms of Service govern the relationship between **Registart Ltd.**, UIC **208538088**, registered office and address: **22 “San Stefano” St., entrance B, floor 4, office 14, Sofia, Bulgaria** (the “**Company**”), and any person who uses the website www.registart.bg and/or orders a service (the “**Client**”). By using the site and/or ordering a service, the Client confirms they are at least 18 years old, accepts these Terms, and agrees to comply with them.

Nature and Scope of Services

The Company provides consulting services related to starting and developing a business and consulting on real estate transactions, including without limitation:

- registration of companies and changes to corporate particulars;
- registration of associations and foundations;
- registration of trademarks;
- drafting contracts, powers of attorney, and other documents;
- internal AML rules and risk assessment.

The information on the website is for general information only and does not constitute legal advice. Legal opinions are prepared only upon explicit engagement and by a licensed attorney. The Company is a private, independent provider and does not represent any state body. Filings with authorities are made by the Client personally or by an attorney-in-fact, in accordance with the law.

Inquiries and Contract Formation

Inquiries may be placed via online inquiry, email, or telephone. After receiving an inquiry, the Company will provide information on documents, timelines, and price.

A contract is deemed concluded upon acceptance of the offer **by written confirmation (including by email) and by payment**. Services are performed remotely unless otherwise agreed.

Client Obligations

The Client shall:

- provide accurate and complete data and documents;
- comply with AML identification requirements;
- not use the services for unlawful purposes;
- promptly notify of any changes in the provided data;
- review and **confirm in writing** (including by email) draft documents before filing. Signing the prepared documents is deemed confirmation and agreement with their content.

Company Obligations

The Company will:

- perform services diligently and professionally;
- comply with applicable law, including AML and GDPR/PDPA;
- store data and documents with appropriate security;
- keep the Client informed on service progress.

Prices and Payment

Some prices are published at www.registart.bg; others are set individually by complexity and scope.

All prices stated in **EUR** are **indicative** and calculated at **1 EUR = 1.95583 BGN**. Calculations and payments are made in **BGN**.

The Company **is not VAT-registered**; prices are exclusive of VAT.

Payment: bank transfer or another expressly agreed method. For payments from abroad, bank charges are borne by the Client unless agreed otherwise.

The Company may update prices prospectively; changes do **not** affect already confirmed and paid orders unless expressly agreed by the parties or required by law.

Timelines

Timelines are agreed in advance and are indicative; they are extended for circumstances beyond the Company's control (force majeure, technical issues, actions/processing times of authorities, etc.) or in case of Client delay.

AML (KYC)

As an obligated entity under AML law, the Company will:

- identify the Client/representatives;
- perform risk assessment and collect additional data if needed;
- retain KYC files for at least **5 years**;
- provide information to competent authorities where legally required.
- The Client must cooperate.

Privacy and Personal Data

Personal data are processed pursuant to the website **Privacy Policy** and applicable legislation (GDPR/PDPA).

Right of Withdrawal (B2C) and Cancellation

Consumers under the Consumer Protection Act (B2C) have a 14-day right of withdrawal for distance contracts, **except** where they have expressly consented to commencement before the period ends and have been informed that the right lapses upon **full performance** (Art. 57(1) CPA). For these Terms, "full performance" means **sending** the prepared documents based on the Client's information.

For **B2B** (legal entities/traders), the statutory consumer withdrawal right **does not apply**. The Client may cancel a service **before** commencement/performance by written notice; a **20%**

administrative fee is retained. If the Company is at fault, a **full refund** is made within a reasonable time by bank transfer.

Liability

The Company is not liable for delays/refusals caused by: incomplete/inaccurate Client data; change of Client intent after filing; requirements/practice of authorities; legislative/form changes; acts/delays of third parties (notaries, banks, couriers, registries, hosting/email/chat platforms); technical issues of external portals. The Company exercises reasonable professional care but **does not guarantee a specific outcome** (e.g., approval by the Commercial Register or another authority). **Liability cap:** for direct and proven damages that are a direct result of culpable non-performance, up to the **amount actually paid** for the respective service. No liability for indirect/consequential/special damages, loss of profit, data/reputation loss. The limitations do not apply in cases of willful misconduct or gross negligence or where not permitted by law.

Force Majeure

Neither party is liable for non-performance due to force majeure (disasters, war, epidemics, internet outages, government bans, etc.). Timelines are extended by the duration of the force majeure.

Communication and Electronic Statements

Official channels: the Client's specified email and the website forms. The parties agree that **electronic statements** (emails, forms, checkboxes/buttons, system logs—date/time, IP/device, consent text) constitute written evidence and suffice to establish contractual relations and "full performance".

Changes to the Terms

The Company may unilaterally amend these Terms. Unless stated otherwise, amendments take effect **upon publication** on the website and apply to subsequent use. Changes affecting already accepted orders/individual agreements do not apply retroactively unless required by law.

Price Changes

The Company may update prices prospectively by publishing a new price list on the website. Changes do not affect already confirmed and paid orders unless agreed otherwise or required by law.

Language, Governing Law, and Jurisdiction

The official and authentic text is in **Bulgarian**.

Bulgarian law applies to all matters not covered herein. Disputes are settled amicably, failing which they are submitted to the competent court in **Sofia**.

Miscellaneous

The invalidity of any clause does not affect the validity of the remainder. Clauses which by their nature should survive (e.g., liability, confidentiality, AML, electronic statements) **survive** termination/performance.

Entry into Force

These Terms take effect on the date of their publication on www.registart.bg and apply to all orders thereafter.